

Dear Valued Triveni Digital Customer,

This note provides End of Life (EOL) and End of Support Contract Acceptance (ESCA) announcements for certain StreamScope® MT product elements.

EOL Notice for Certain StreamScope® MT hardware platforms

We are announcing EOL, as defined in the attached Product Support Discontinuation Process Guide, for the following StreamScope MT HW platforms, effective on the corresponding date.

Manufacturer	Serial Numbers	Effective Date
OMC*	I05xxxxxxx through I07xxxxxxx	August 1 st , 2012

** If your StreamScope Portable's HW platform is OMC (Option Mobile Computer), the serial number will be located under the fan inside the panel door on the left side of the unit.*

ESCA Notice for StreamScope® MT 30 version software

Effective immediately, Enhanced System Support Plan contracts can no longer be accepted for StreamScope MT 30 generation software. Contracts now in effect will be honored.

Upgrade or replacement options

As a Triveni Digital customer, your investment in our products will be protected. Trade-in pricing at significant discounts for our current MT platform is available for StreamScope MT owners with an OMC-based system. In addition, many current StreamScope MT 30 users can purchase a software upgrade to StreamScope MT 40 that is compatible with their current platform. In order to discuss these options, please contact your Triveni Digital Sales Representative, or call Triveni Digital Sales from 9AM-5PM Eastern Time at 609-716-3535, or email sales@TriveniDigital.com.

As a StreamScope MT owner, you may also be interested in the other elements of the StreamScope video quality assurance suite: StreamScope RM (intelligent remote monitoring) and StreamScope EM (enterprise monitoring).

Sincerely,

Kota Sribuddharaju
Director, Technical Services